

ALABAMA



Alabama PSC Pipeline Safety Update 2017



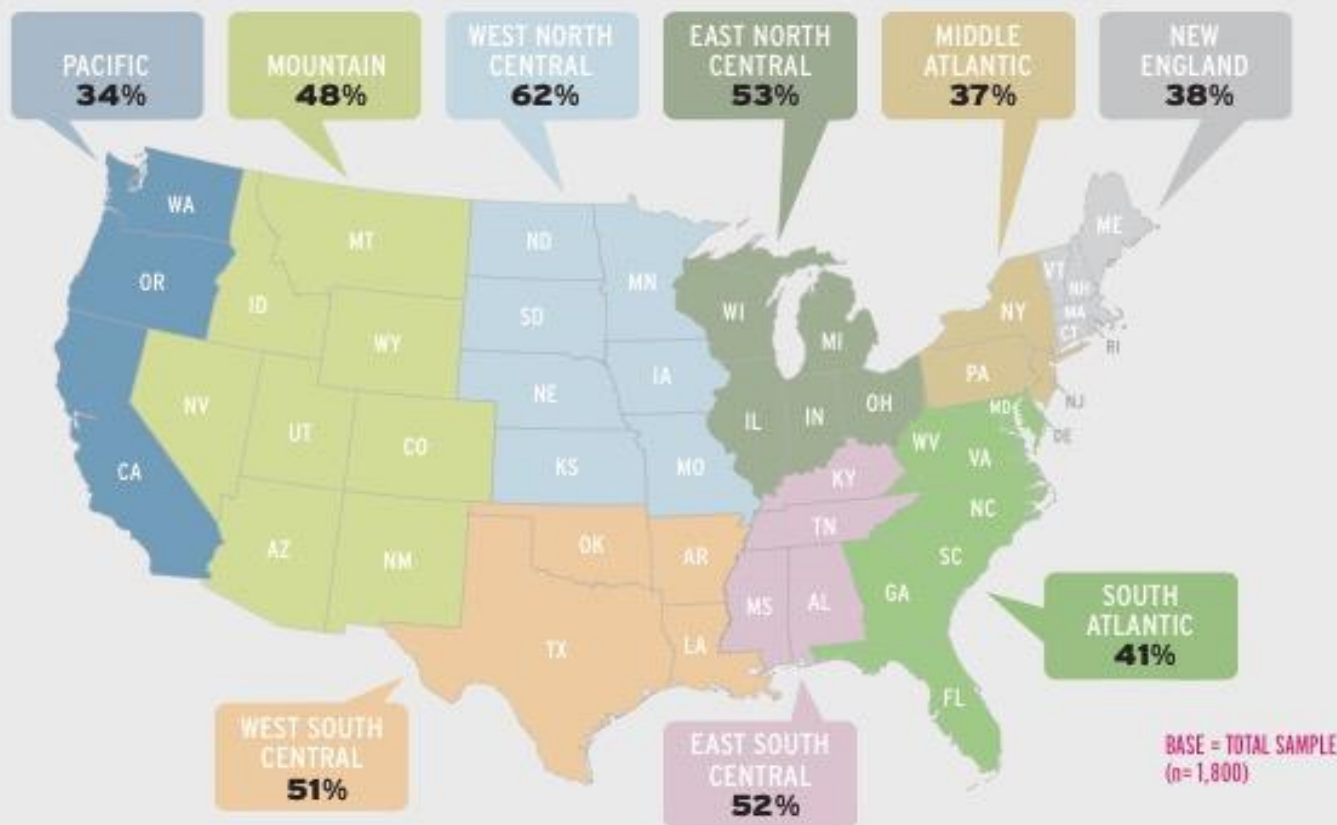


10
Years
Of
811
Awareness



AWARENESS OF CALL BEFORE YOU DIG SERVICES: REGION

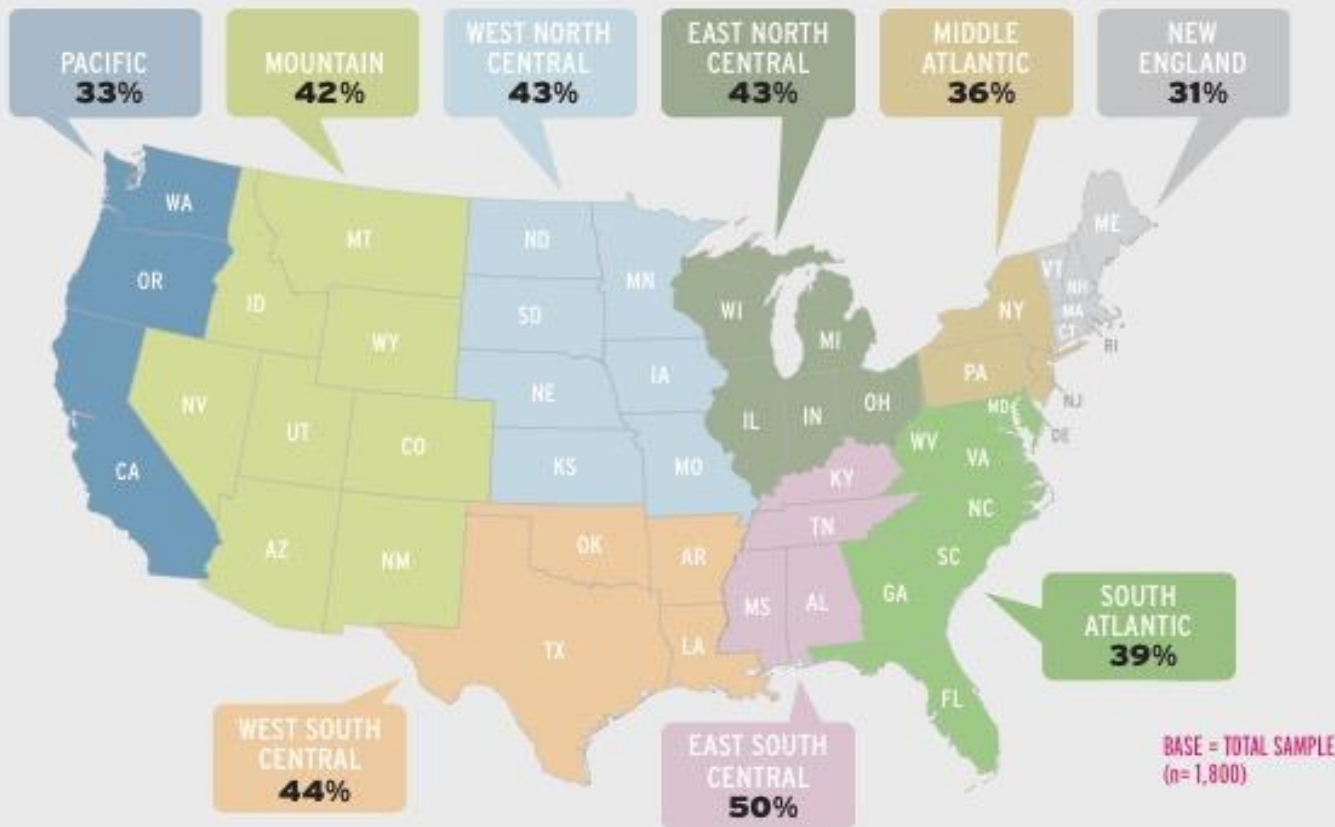
- As in 2016, respondents in the West North Central region are most likely to be aware of call before you dig (62%).
- Along with a decrease in the number of active diggers, the South Atlantic region reported a 12-point decrease in awareness of call before you dig.



Q: Are you aware of a free national phone number that people can call to have underground utility lines on their property marked prior to starting any digging project?

AWARENESS OF 811: REGION

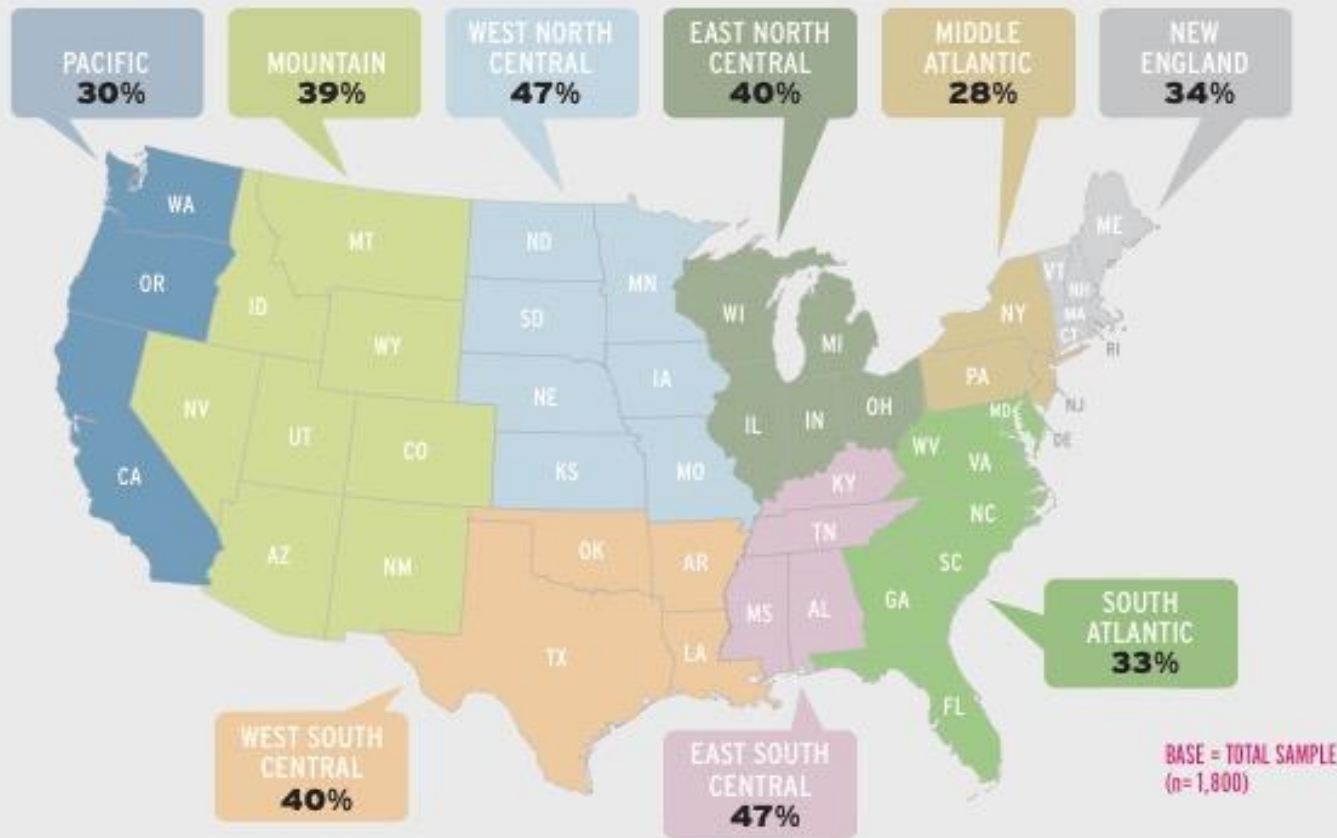
- Awareness of call before you dig (+7) and 811 (+9) made the greatest gains in the West South Central, likely as a result of higher advertising awareness in the region.
- Respondents in the East South Central reported the highest aided (50%) and unaided (18%) awareness of 811.



Q: Does the phone number "811" sound familiar?

AWARENESS OF 811 ADVERTISING: REGION

- Regional awareness of 811 advertising remains largely consistent with past years, while the Pacific (-8) and South Atlantic (-6) regions saw the greatest changes.

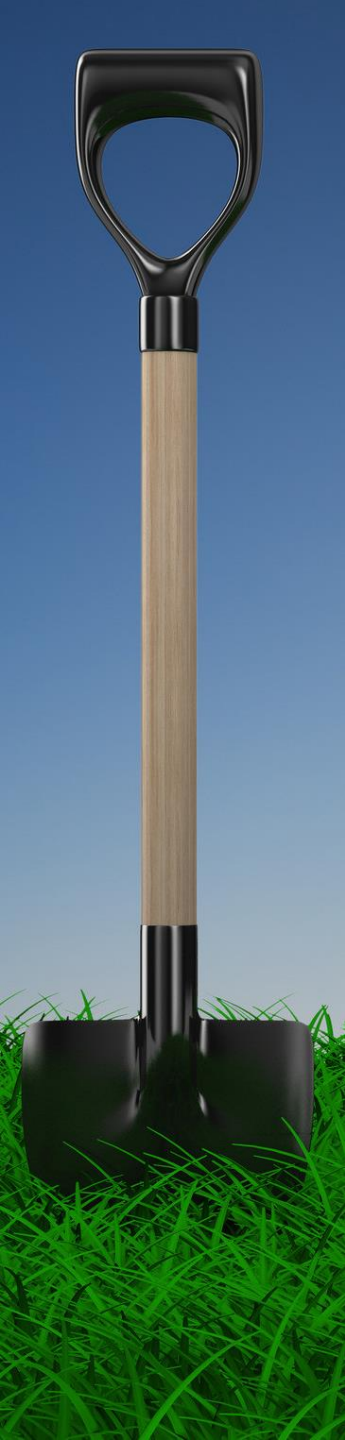


Q: Have you seen or heard advertising that promotes the 811 service?

**Damages to
buried utilities
cost the U.S.**

**\$1.5
billion**

in 2016.

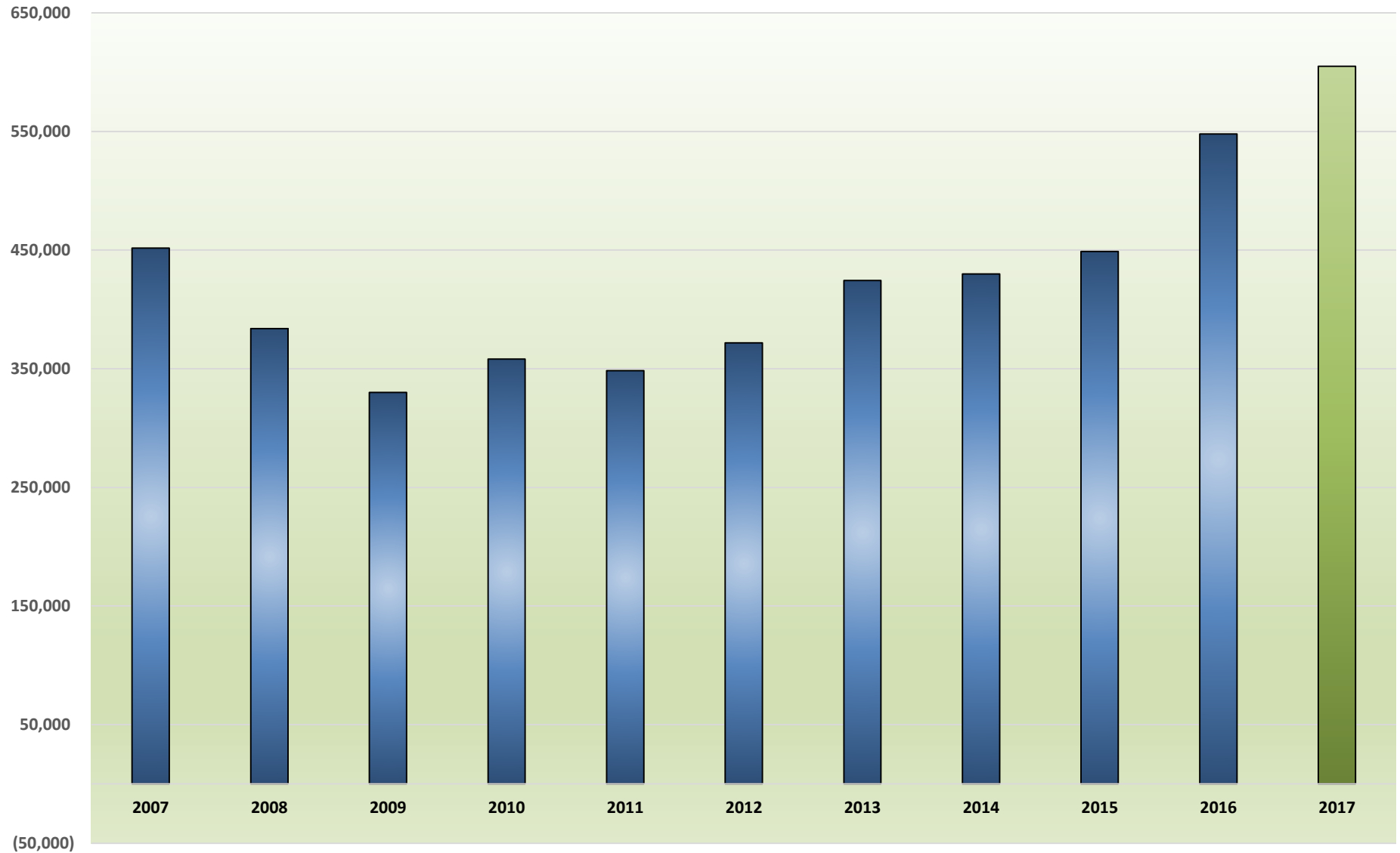


MEMBERSHIP VALUE

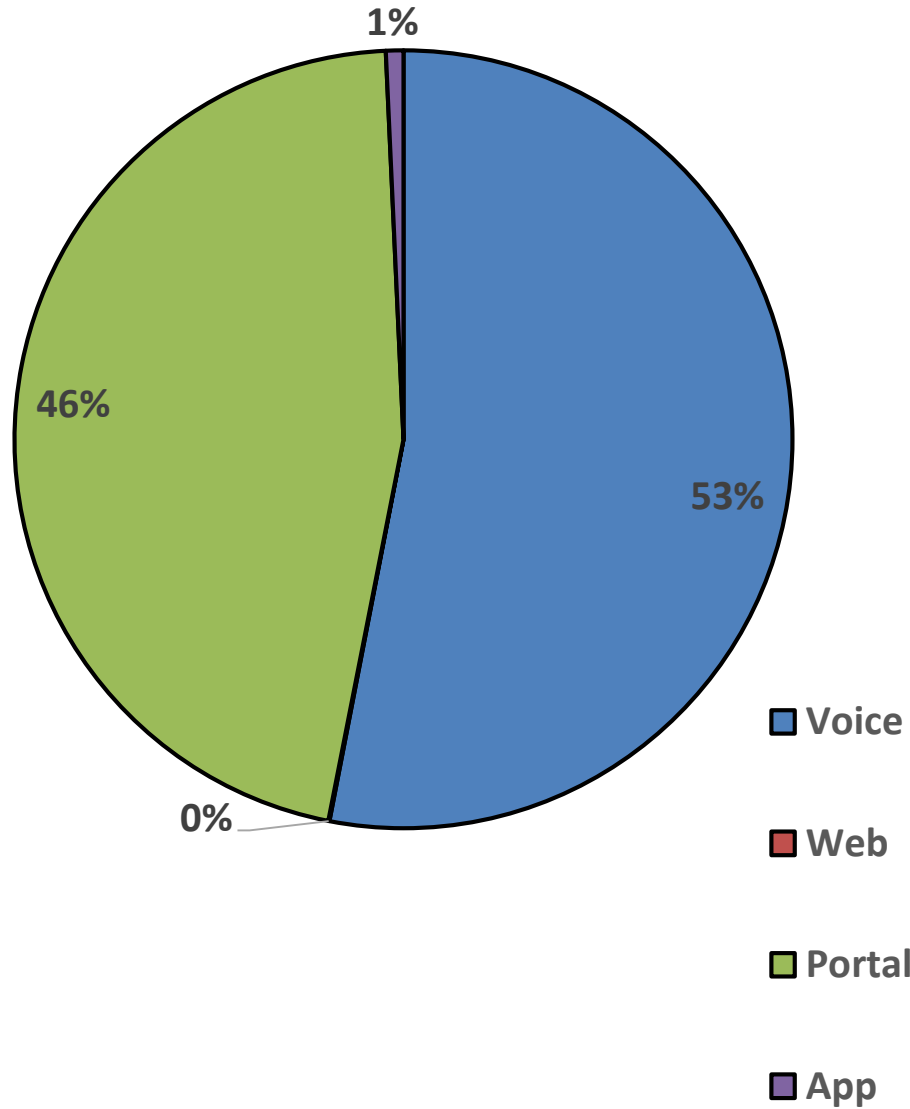
On a scale from 1 to 5, how much value do you feel you get overall from your Alabama 811 membership?



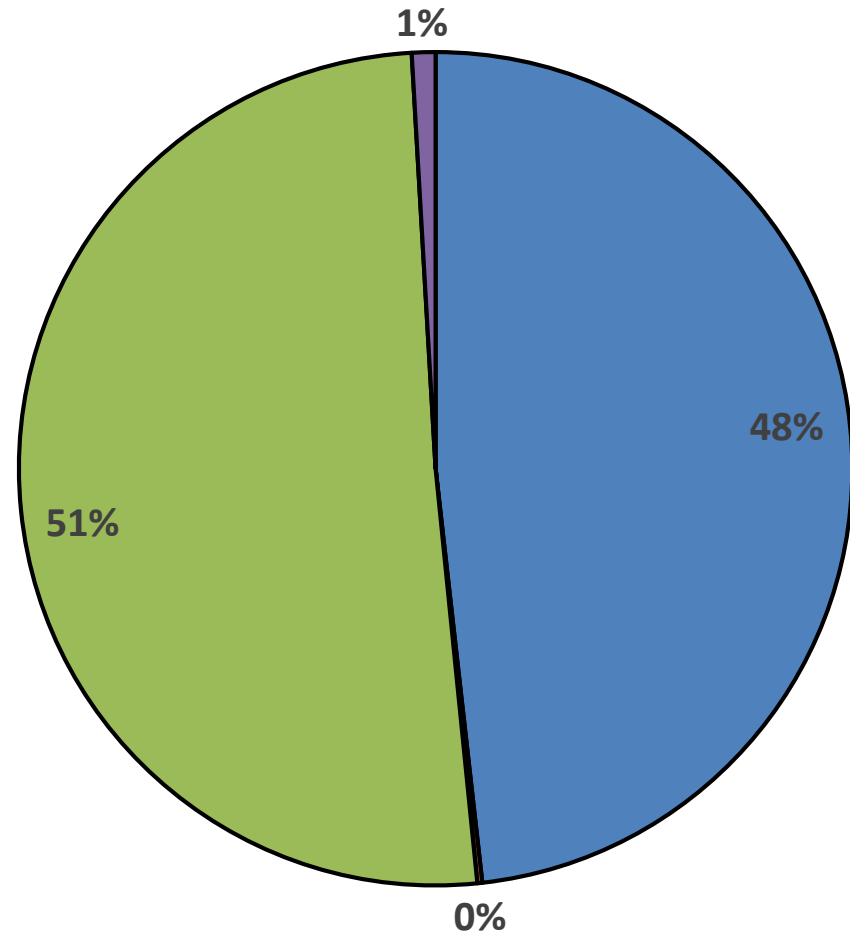
Locate Request Volume 2007 – Estimated 2017



2016 Ticket Distribution



2017 Ticket Distribution





Find Tickets Enter Ticket

Help Home Log Out

The ticket submitted will use the following contact information. Please update it if necessary.

Excavator:
(205) 731-3209
Annette Reburn
599 Altadena Dr
Gardendale, AL 35071

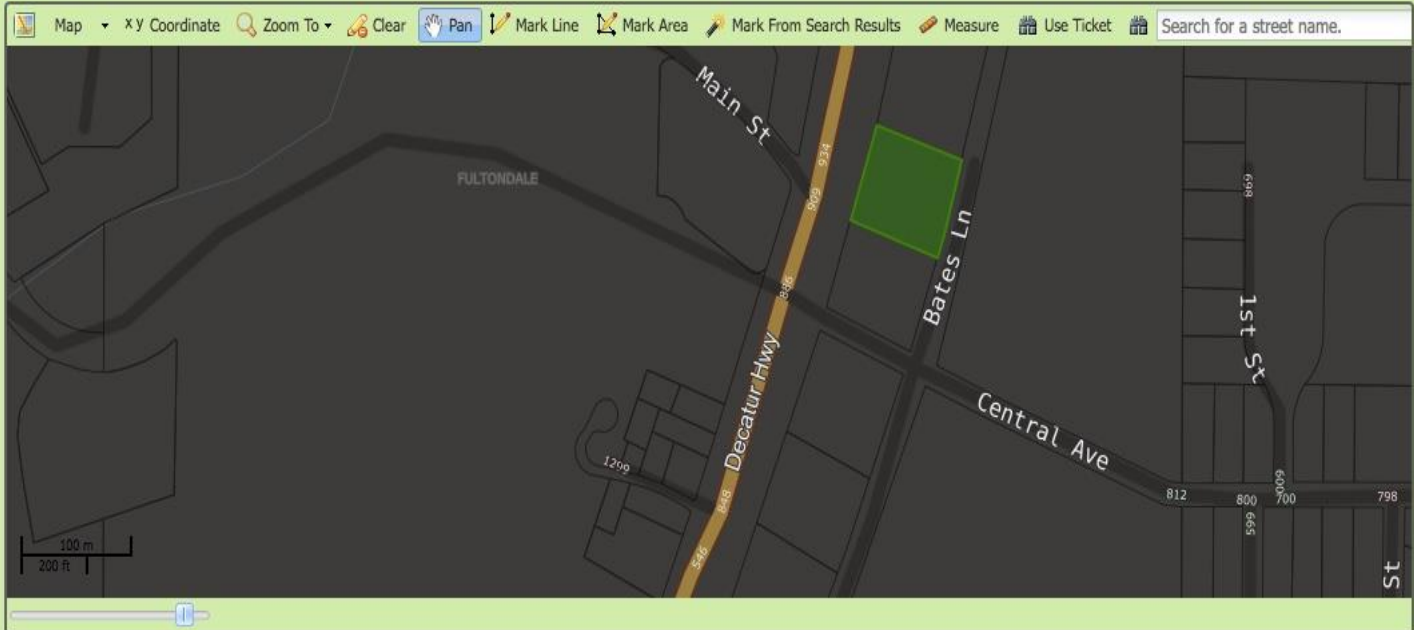
Caller:
Annette Reburn
(205) 731-3209
areburn@gmail.com

Contact:
Annette Reburn
(205) 731-3209
areburn@gmail.com

Update Information

If you're not sure how to fill out the ticket you may call the **811 Center** for instructions. Thank you for using the portal.

State:	AL	County:	JEFFERSON	City:	FULTONDALE
Address:	3104	Prefix	Bates	Ln	Suffix
Intersection:					
Locate Directions:	Describe in detail area to be marked. (ie, front of property, at the leak at the address, at the intersection, etc.) Limit one address per ticket. If excavating in a continuous trench, one street per ticket.		Remarks: Add marking instructions, additional GPS, how the area is pre-marked or any other description of the work site.		



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Caller:

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(205) 731-3209
areburn@gmail.com

Contact:

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(205) 731-3209
areburn@gmail.com

Update Information

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12/07/20177:00 AM12/12/201712/21/2017

State: ALCounty: JEFFERSONCity: FULTONDALE

Address: 3104PrefixBatesLnSuffix

Intersection:

Locate

Directions:

Describe in detail area to be marked. (ie, front of property, at the leak at the address, at the intersection, etc.) Limit one address per ticket. If excavating in a continuous trench, one street per ticket.

Remarks: Add marking instructions, additional GPS, how the area is pre-marked or any other description of the work site.

Bing RoadXY CoordinateZoom ToClearPanMark LineMark AreaMark From Search ResultsMeasureUse TicketSearch for a street name.

1st AVE

1st Ave

De

FULTONDALE

Lowery Pkwy

31

3

Bates Ln

1st St

100 m200 ft

AL811 Portal

https://training.al811.com:444/geocall/portal

AppsIt's WhateverALI HomeGetting StartedAppleAmazonhttps://www.southp...http://www2.callsun...eBayYahoo!NewsPin ItAT&TOther Bookmarks

ALABAMA811

Know what's below.
Call before you dig.

Find TicketsEnter TicketHelpHomeLog Out

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Excavator:

(205) 731-3209
Annette Reburn
599 Altadena Dr
Gardendale, AL 35071

Caller:

Annette Reburn
(205) 731-3209
areburn@gmail.com

Contact:

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(205) 731-3209
areburn@gmail.com

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If you're not sure how to fill out the ticket you may call the **811 Center** for instructions. Thank you for using the portal.

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Address:3104PrefixBatesLnSuffix

Intersection:

Locate


Directions

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Remarks:

Add marking instructions, additional GPS, how the area is pre-marked or any other description of the work site.

Bing LabXY CoordinateZoom ToClearPanMark LineMark AreaMark From Search ResultsMeasureUse TicketSearch for a street name.



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AL811 GeoCall

Secure | https://training.al811.com:444/geocall/client#1

Apps Auburn Digium Mail Lists Legislation AL811 GeoCall AL 811 Mail List Shop Webclock AL811 WebClock Supv TSFL New Tab

Other Bookmarks

AL811 GeoCall

Parents

Children

Notes

History

Ticket Lookup Information

Positive Response Configuration

Code : FULG01

Facility List : Gas,Electric

Users : mbrown,JLEE

Code : FULG01

Facility List : Fiber

Users : KJENKINS

Code : FULG01

Facility List : Phone

Users : mbrown

Code : FULG01

Facility List : Water

Users : AREBURN

Outputs

Contacts

Queue

Mapping

Security

System

Links

areburn

AL811 GeoCall

Secure | https://training.al811.com:444/geocall/client#1

Apps Auburn Digium Mail Lists Legislation AL811 GeoCall AL 811 Mail List Shop Webclock AL811 WebClock Supv TSFL New Tab

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Facility List : Water

Users : AREBURN

Outputs

Contacts

Queue

Mapping

Security

System

Links

areburn



Chrome

File

Edit

View

History

Bookmarks

People

Window

Help

AL811 GeoCall

x

Secure https://training.al811.com:444/geocall/client#1

Apps Auburn Digium Mail Lists Legislation AL811 GeoCall AL 811 Mail List Shop Webclock AL811 WebClock Supv TSFL New Tab

Other Bookmarks

Save and Close Save Suspend Add Member Remove Work Information Update Replicate Action View

DEVELOPMENT

Tasks

New

Search

Ticket

SuspendedTicket

OnlineTicket

Person

Organization

Output

Queue

Response

Active

By Ticket

By Name

By Code

Closed By System

Notice

Package

Security

Logging

Reports

Billing

Version 2

Ticket Recovery

Ad Hoc Searches

VOID/NSI

Queue

Mapping

Security

System

Links

Excavator

Phone: (205) 731-3202

Name: Alabama 811

Address: 3104 Bates Ln

City/State/Zip: Fultondale AL 35068

Fax:

Type: Other

Source: Voice

Copy To: Fax Email

Caller

Caller: Alabama 811

Phone: (205) 731-3202

Email:

Contact

Contact: Alabama 811

Phone: (205) 731-3202

Email:

Callback:

Done For: Alabama 811

Job #:

Explosives White Paint

Directional Boring Address In Remarks

Custom

At Intersection:

Subd:

Work Location

Ticket/Work: Normal TEST TICKET

On: 11/29/2017 12:45 PM

St/County/Place: AL JEFFERSON FULTONDALE

Address: 3104 BATES LN

Intersection: central

Locate Directions: test pr again

Responses

Response

Birmingham Water Works (BHW01) For Water,Phone

No Responses

Fultondale Gas Board (FULG01) For Fiber

No Responses

Fultondale Gas Board (FULG01) For Phone

No Responses

ATT / D (ATTD01) For Phone

Last Action on 11/27/2017 12:48:01 PM was Unmarked: Marking Information Unclear - Locator to Contact Excavator - info unclear - excavator to be contacted directly

Response History:

* On 11/27/2017 12:48:01 PM by AL811_BULKPR - Unmarked: Marking Information Unclear - Locator to Contact Excavator

Comment: Test Bulk PR Comment

Fultondale Gas Board (FULG01) For Gas,Electric

Last Action on 11/27/2017 12:36:11 PM was Located: Facilities Marked - Facilities Marked

Response History:

* On 11/27/2017 12:36:11 PM by JLEE - Located: Facilities Marked

Comment: new lines now marked

* On 11/27/2017 12:34:31 PM by JLEE - Unmarked: Unable to Contact Excavator

Comment: Not our service

Remarks:

Update/Expires:

Refresh

Member

Alabama Power - Birmingham Division - APC1CL

APC1CL (205) 226-1252 Electric

ATT / D

ATTD01 Phone

Birmingham Water Works

BHW01 (205) 251-3261 Water

Charter Communications of Alabama

CHAL01 (256) 234-3456 Cable

Fultondale Gas Board

Map

Central Ave

Bates Ln

1st St

Layers


X: 0 Y: 0

areburn 173310002

4 Responses Remaining Work Area Notice: 48 Compliant 1 min, 0 sec 11/27/2017 12:32:33 PM jlee



Page 10 of 10

	Ticket	Organization	Code	Facilities	Street	County	Created	Last Action	Last On
	173330001	Fultondale Gas ...	FULG01	Water	BATES LN	JEFFERSON	11/29/2017 2:3...		

This list contains the responses assigned to areburn. To search for a specific ticket use the search field below, or use the 'Find Ticket' button for advanced ticket searches.

Ticket Number:

Reset

Search

[Advanced Options](#)

Select:

☒ Open

☐ All

Between:

Page 1 of 1

Export

Add Response

Displaying 1 - 1 of 1

<input checked="" type="checkbox"/>	Ticket	Organization	Code	Facilities	Street	County	Created	Last Action	Last On
<input checked="" type="checkbox"/>	173330001	Fultondale Gas ...	FULG01	Water	BATES LN	JEFFERSON	11/29/2017 2:3...		

Add Response

Action:

Located: Facilities Marked
Facilities Marked

Located: To Meter Only
Private Property Beyond Meter

Located: In Conflict
Facility owner/operator should be on site during excavation

Clear: No Conflict for Area Requested
No facilities in the area requested for excavation

Unmarked: Unable to Access Locate Request Area
Unable to access area noted for locate request

Unmarked: Incorrect Address or Excavation Site Info, insufficient info
Info incorrect - contact AL811 for new locate request

Unmarked: Marking Information Unclear - Locator to Contact Excavator
Info unclear - excavator to be contacted directly

Unmarked: Unable to Contact Excavator
Needed additional info - unable to reach excavator



This list contains the responses assigned to areburn. To search for a specific ticket use the search field below, or use the 'Find Ticket' button for advanced ticket searches.

Ticket Number:

Reset Search

Advanced Options

Select:

☒ Open ☐ All

Between:

<input checked="" type="checkbox"/>	Ticket	Organization	Code	Facilities	Street	County	Created	Last Action	Last On
<input checked="" type="checkbox"/>	173330001	Fultondale Gas ...	FULG01	Water	BATES LN	JEFFERSON	11/29/2017 2:3...		

Add Response

Action:

Located: Facilities Marked

Comment:

Remarks would go here if any other information needed to be included for excavator or documentation

Save Cancel

Ticket Number:

173330001

ResetSearch

Advanced Options

Between:11/27/201711/29/2017

County:Select a county...

Place:

Work Date:

Excavator:

Addr/Str:

Intersection:

Phone:

Code:

PrintShow MapHistoryUpdateCopy

REMARKS

MEMBERS

CODE	NAME	ADDED MANUALLY?
APC1CL	Alabama Power - Birmingham Division - APC1CL	False
BHWT01	Birmingham Water Works	False
CHAL01	Charter Communications of Alabama	False
FULG01	Fultondale Gas Board	False
ATTD01	ATT / D	False

Response Status As Of Wednesday, November 29, 2017 3:50 PM

Please note: Participation in Alabama 811's positive response program is voluntary, not all member utilities will respond..

STATUS	CODE	NAME	FACILITIES	RESULT
Open	ATTD01	ATT / D	Phone	
Open	BHWT01	Birmingham Water Works	Water, Phone	
Open	FULG01	Fultondale Gas Board	Water	
Closed	FULG01	Fultondale Gas Board <ul style="list-style-type: none">November 29, 2017 2:38 PM	Gas, Electric	<ul style="list-style-type: none">Clear: No Conflict for Area Requested Out of Service Area
Closed	FULG01	Fultondale Gas Board <ul style="list-style-type: none">November 29, 2017 2:39 PM	Fiber	<ul style="list-style-type: none">Located: Facilities Marked Response entered by one call.
Closed	FULG01	Fultondale Gas Board <ul style="list-style-type: none">November 29, 2017 2:38 PM	Phone	<ul style="list-style-type: none">Clear: No Conflict for Area Requested Out of Service Area

ALABAMA 811 KEY CONTACTS

Membership/ Call Center Operations:

Kim Jenkins kjenkins@al811.com

Database/GIS/Mapping/Technical Services:

Matt Brown mbrown@al811.com

Gavin Doss gdoss@al811.com

Accounting/Human Resources:

Tina Creel tcreel@al811.com

Public Awareness/Education:

Michele Dory mdory@al811.com

McKay Lyvers mlyvers@al811.com

If All Else Fails....

Annette Reburn areburn@al811.com

